AN ORDINANCE PROVIDING FOR THE COLLECTION OF GARBAGE AND OTHER REFUSE AND PRESCRIBING THE REGULATIONS PERTAINING TO SUCH COLLECTION AND REGULATING FEES FOR THE SAME

WHEREAS, the Board of Commissioners of the Town of Pine Level, having realized the need for a written policy regulating garbage and refuse collection services that the Town provides, and

WHEREAS, the Board of Commissioners deems it to be in the best interest of the Town to set forth regulations pertaining to the collection of garbage and other refuse and fees for the same,

NOW THEREFORE, BE IT ORDAINED by the Board of Commissioners:

SECTION I. REFUSE COLLECTION

A. RESIDENTIAL AREAS
   Collection will be made each Wednesday. Garbage is to be placed in the 90- gallon Town provided container and placed at curbside for collection. Interruptions in the weekly schedule may occur due to extreme weather, holidays, or other extraordinary circumstances.

B. BUSINESS AREAS
   Collection will be made each Wednesday. Collections will be made from the rear of the business unless accessibility problems exist.

C. OTHER SERVICES
   The Town operates equipment for collecting leaves, grass clippings, pine straw, shrub clippings, limbs, trash, appliances, and other bulky items. Collection will be made each Thursday and Friday. The following rules apply to all collections of items other than garbage placed in the Town provided container:

   1. Yard waste is **NOT** to be mixed with other garbage or trash.
2. All leaves, grass clippings, pine straw, shrub clippings shall be placed in piles beside the street. These items may be containerized for collection.

3. During leaf season (about November 1 through February 1), the Town operates leaf suction equipment. Leaves shall be piled at the street and shall be free of sticks, rocks, and other debris that can damage the equipment. There shall be no more than two individual piles of leaves in front of any residence. Those who desire to box, bag or containerize the leaves will have a normal Thursday or Friday collection.

4. Limbs cut by the homeowner **WILL NOT** be removed by the Town unless cut into four foot lengths that can be handled by one person. Limbs shall be stacked at the street with the sawed off ends facing in the same direction.

5. The Town **WILL NOT** collect tree trunks, root balls, or limbs generated by a tree surgeon or tree removal service.

6. The Town **WILL NOT** collect trees, limbs, and general debris from a land clearing operation.

7. The Town **WILL NOT** collect construction materials and debris left by a contractor or generated from any commercial enterprise in a residential area. Construction materials and debris generated by the individual homeowner and not of a commercial nature will not be collected unless it has been boxed or containerized and placed by the curb and in **NO** case will the Town collect any more than the equivalent of four 30-gallon cans at any one time.

8. The Town **WILL** collect (White Goods) appliances such as water heaters, stoves, and refrigerators on the regular collection route each week. The Town **WILL NOT** collect any appliance until all doors are removed from the appliance.

9. The Town truck may only enter those yards that are easily accessible or those where street side collection would be too dangerous for the crews. Prior approval must be obtained from the Public Works Superintendent for a crew to drive off its approved route. Those residents with approval, however, will be required to have the refuse placed at a readily accessible place in their yard.

10. Residents may request a truck from the Town for special pick-up of shingles, construction materials and tree trunks. The town truck shall be scheduled through the Public Works Department. A charge of $25.00 for the truck and the actual land fill charges will be billed to the homeowner.
SECTION II. FEES

A. RESIDENTIAL

All residents of the Town of Pine Level will be charged a monthly fee of $11.00 for garbage collection. This fee will appear on the monthly water and sewer bill and will be collected at the same time the water and sewer bill is collected.

B. BUSINESSES

Businesses will be charged a monthly fee of $15.00 for garbage collection. This fee will appear on the monthly water and sewer bill and will be collected at the same time the water and sewer bill is collected. Businesses are encouraged to contract with a waste hauler in order to have the trash and debris generated by the business hauled away. A business that has so contracted with a waste hauler may request an exemption from the garbage fee.

C. SPECIAL PICK-UP FEES

The Town will invoice fees for special pick-ups.

D. DISPUTES

Residents who believe they have complied with the regulations of this ordinance and who have not had their garbage picked up on Wednesday may contact the Public Works Superintendent and request dispute resolution. If the garbage was not collected and the resident was found in compliance with this ordinance, the Public Works Superintendent will approve collection.

Residents who believe they have complied with the regulations of this ordinance and who have not had their trash or debris picked up on Thursday or Friday may contact the Public Works Superintendent and request dispute resolution. If trash and debris was not collected and the resident was found in compliance with this ordinance the Public Works Superintendent will have the trash or debris collected. In all cases where garbage, trash or debris is not collected the resident will receive a reason for non-collection of the garbage, trash or debris.

Dispute resolution will be at the Street Commissioner level. If necessary, any further dispute may be appealed to the full Board of Commissioners.

SECTION III. STREET SANITATION

The Public Works Department is responsible for cleaning and sweeping the streets as needed. Requests for street cleaning or sweeping may be directed to the Public Works Department through Town Hall. As determined by the Public Works Superintendent, street cleaning and/or sweeping will be scheduled.
It shall be the responsibility of the owner or occupant of each business to keep their storefronts and sidewalks including the curbs and gutters in front of their business swept and clean.

SECTION IV. EFFECTIVE DATE

This ordinance shall be effective as of the date of its adoption and shall supersede any such ordinance that may have been in effect prior to the date of adoption.

Duly adopted this 11th day of April 2000.

Tony Braswell
Mayor

ATTEST:

Sharon Thompson
Town Clerk